

The Friendly Mortgage Realtor® Pledge

2006 Philadelphia Business Journal's Best Place to Work

We strive to help **MAKE YOU LOOK GOOD**. So, we promise to treat your clients with **RESPECT**. We promise to give your clients the **BEST PROGRAM** to suit their specific needs. We promise to do the **RIGHT THING... EVERY TIME**. We promise to **RETURN YOUR CALLS** and your clients' calls promptly. We promise to **KEEP YOU POSTED** with any changes or challenges throughout the loan process. We promise to produce your mortgage commitment letters **ON TIME**. We promise to attend **ALL CLOSINGS**. We promise to review all mortgage documents with your clients at closings. We promise to **DELIVER THE RATE AND TERMS** that we promised to your clients. We promise to have **FUNDS WIRED ON TIME**. Last, but not least, our goal is to **COMPLETE THE CLOSINGS IN 50 MINUTES OR LESS**, so you can spend your valuable time **GETTING MORE CLIENTS**.



Loan Officer

Lam Tran- Processor

Cristina Donaldson- Asst. Processor

Steve Grandizio- President